

UNDERSTANDING

We begin by presuming the goodwill of others. We seek first to hear, not tell. To empathize, not criticize. To know before we do.

CURIOSITY

We demonstrate the power of learning by learning. We're interested and inquisitive, looking beyond what is to what could be.

INGENUITY

We imagine, create, devise and design. We fashion, we fit, and we form. We do what it takes to meet the needs of those we serve.

OWNERSHIP

We're accountable for all that we do. We step up and seek responsibility. We own our work and earn our results.

GRIT

We don't quit.