

HOW TO ALLOW FLASH ON CHROME

Chrome (versions 69 and above) no longer allows the option to add sites to the allow list within the Flash settings. Please follow the steps below to enable Flash.

Please note: Chrome will keep the settings below until the browser is closed. Once you restart the browser, you will most likely need to follow the steps below again, as the previous settings will not be remembered.

Before following the steps below, please be sure the most recent version of Adobe Flash is installed. Please visit the link below:

<https://get.adobe.com/flashplayer>

Step: 1 of 3

Adobe Flash Player

Note: Adobe Flash Player is built-in, but may be disabled. Click [here](#) to troubleshoot Flash Player playback.

Version 32.0.0.156
System requirements

Windows 64-bit, English, Chrome
Need Flash Player for a different computer?
Are you an IT manager or OEM?

Optional offers

- Yes, install the free **McAfee Security Scan Plus** utility to check the status of my PC security. It will not modify existing antivirus program or PC settings. [Learn more](#)
- Yes, install **McAfee Safe Connect** to keep my online activities and personal info private and secure with a single tap. [Learn more](#)

McAfee

Terms & conditions:

By clicking the "Install now" button, you acknowledge that you have read and agree to the [Adobe Software Licensing Agreement](#) and the [McAfee License Agreement](#).

Note: Your antivirus software must allow you to install software.

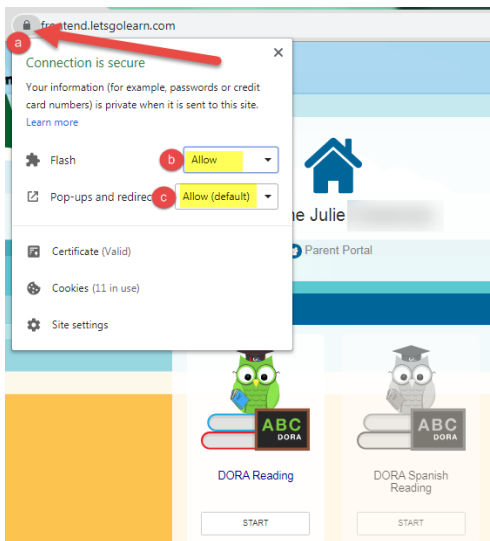
Install now

Total size: 22.47 MB

Uncheck Optional Offers prior to clicking "Install now"

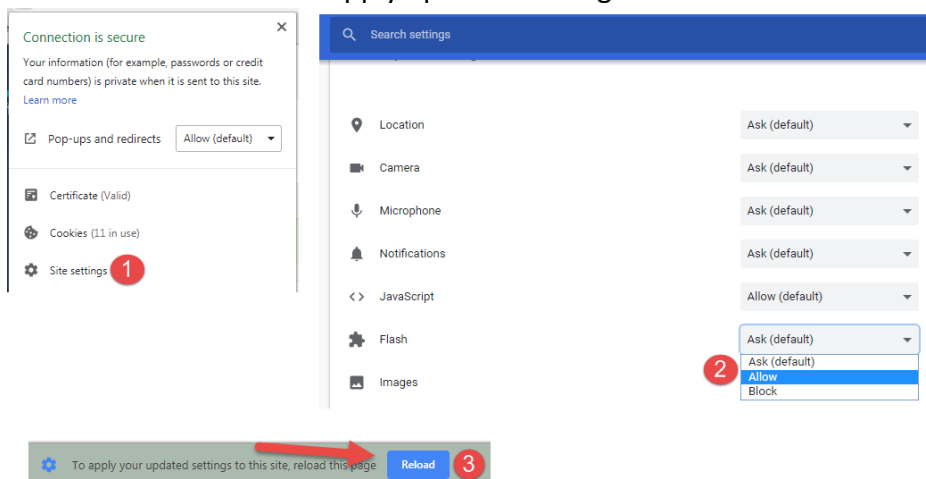
Step 1 Have your students log into their LGL accounts at <https://frontend.letsgolearn.com/>.

- Once they are on their dashboards, click the lock symbol shown at the top left of the screen right before the website address.
- Change the Flash to "Allow."
- Change "Pop-ups and redirects" to "Allow."

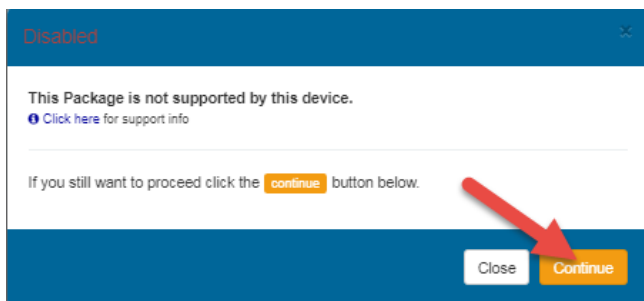
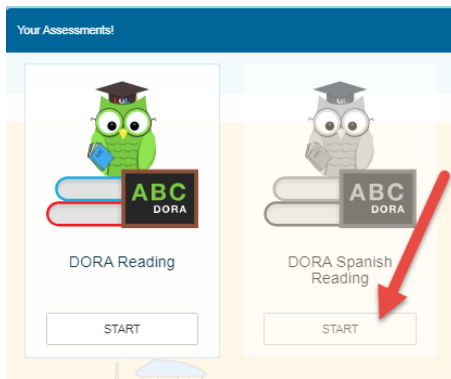


If you do not see "Flash" when clicking on the lock symbol, please follow the steps below.

- Click on Site Settings.
- Scroll down the settings list to Flash and change setting to "Allow," then close tab.
- Click "Reload" to apply updated settings.



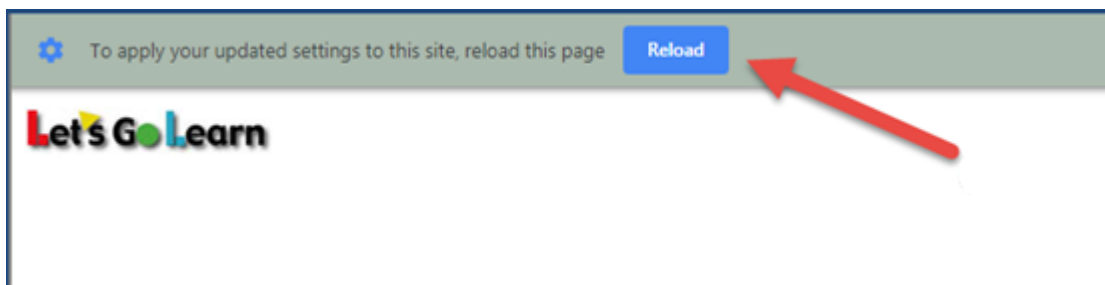
Step 2 Next, have students click on the “Start” button under their assessments. Note: The assessment icon may appear greyed out. This is fine. They should click on “Continue” if they see a message reading “This package is not supported by this device.”



Step 3 On the next page, you will most likely see a blank screen with a red "Stop" button at the top right of the screen. On this page (same as in step 1), click on the lock symbol shown at the top left of the screen, right before the website address. Then click on Flash and Pop-Ups and change to “Allow.” If you do not see Flash on your list, follow the alternative steps listed above.



After clicking “Allow” in the above step, click on the “Reload” button as shown below.



Step 4 You should now be brought back to the sign-in screen. Have students enter their login credentials a second time and click “Login.”

The assessment icon should now appear in color, and your student may click on "Start" and successfully complete the assessment.

